



Digital Services Committee

Date: THURSDAY, 30 JANUARY 2025
Time: 1.45 pm
Venue: COL ROOM 11 - NORTH WING, GROUND FLOOR, GUILDHALL

Members: Deputy Dawn Wright (Chair) Caroline Haines, Policy & Resources Committee (Ex-Officio Member)
Eamonn Mullally (Deputy Chairman) Judith Pleasance
Deputy Randall Anderson Alderman Sir William Russell, Barbican Centre Board (Ex-Officio Member)
Ian Bishop-Laggett Deputy James Thomson CBE, City Bridge Foundation Board (Ex-Officio Member)
Deputy Timothy Butcher James Tumbridge

Enquiries: Kate.Doidge
Kate.Doidge@cityoflondon.gov.uk

Accessing the virtual public meeting

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<https://www.youtube.com/@CityofLondonCorporation/streams>

A recording of the public meeting will be available via the above link following the end of the public meeting for up to one civic year. Please note: Online meeting recordings do not constitute the formal minutes of the meeting; minutes are written and are available on the City of London Corporation's website. Recordings may be edited, at the discretion of the proper officer, to remove any inappropriate material.

Whilst we endeavour to livestream all of our public meetings, this is not always possible due to technical difficulties. In these instances, if possible, a recording will be uploaded following the end of the meeting.

Ian Thomas CBE
Town Clerk and Chief Executive

AGENDA

Part 1 - Public Agenda

1. **APOLOGIES**

2. **MEMBERS' DECLARATIONS UNDER THE CODE OF CONDUCT IN RESPECT OF ITEMS ON THE AGENDA**

3. **MINUTES**

To agree the public minutes and non-public summary of the meeting held on 13th November 2024.

For Decision
(Pages 5 - 10)

4. **REVENUE BUDGETS - BUDGET 2024/25 AND DRAFT ESTIMATE 2025/26**

Report of the Chamberlain.

For Decision
(Pages 11 - 22)

5. **PUBLIC SWITCHED TELEPHONE NETWORK (PSTN) REPLACEMENT**

Report of the Chamberlain.

For Decision
(Pages 23 - 32)

6. **ANNUAL REVIEW OF TERMS OF REFERENCE FOR THE DIGITAL SERVICES COMMITTEE**

Report of the Town Clerk.

For Decision
(Pages 33 - 36)

7. **ENTERPRISE RESOURCE PLANNING (ERP) PROGRAMME UPDATE**

Joint report of the Chamberlain and Chief People Officer.

For Information
(Pages 37 - 42)

8. **COLP DEVICE REFRESH**

Report of the Chamberlain.

For Information
(Pages 43 - 64)

9. **DIGITAL, INFORMATION, & TECHNOLOGY SERVICE (DITS) - SERVICE DELIVERY SUMMARY**

Report of the Chamberlain.

For Information
(Pages 65 - 70)

10. **DIGITAL, INFORMATION, & TECHNOLOGY SERVICE (DITS) - BUSINESS PLAN QUARTERLY UPDATE**

Report of the Chamberlain.

For Information
(Pages 71 - 74)

11. **CITY OF LONDON POLICE ORGANISATIONAL LEVEL AGREEMENT**

For Information
(Verbal Report)

12. **QUESTIONS ON MATTERS RELATING TO THE WORK OF THE COMMITTEE**

13. **ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT**

14. **EXCLUSION OF THE PUBLIC**

MOTION - That under Section 100(A) of the Local Government Act 1972, the public be excluded from the meeting for the following items on the grounds that they involve the likely disclosure of exempt information as defined in Part I of Schedule 12A of the Local Government Act.

For Decision

Part 2 - Non-Public Items

15. **NON-PUBLIC MINUTES**

To agree the non-public minutes of the meeting held on 13th November 2024.

For Decision
(Pages 75 - 78)

16. **FUTURE NETWORK PROGRAMME - ISSUES REPORT**

Report of the Chamberlain.

For Decision
(Pages 79 - 84)

17. **FUTURE NETWORK PROGRAMME - PROCUREMENT OPTIONS APPRAISAL**

Report of the Chamberlain.

For Information
(Pages 85 - 92)

18. **DIGITAL, INFORMATION & TECHNOLOGY SERVICE (DITS) - RISK UPDATE**

Report of the Chamberlain.

For Information
(Pages 93 - 102)

19. **CYBER SECURITY UPDATE**

Report of the Chief Information Security Officer.

For Information
(Pages 103 - 140)

20. **AI AGENTS DEMONSTRATION**

Report of the Chamberlain.

For Information
(Pages 141 - 142)

21. **NON-PUBLIC QUESTIONS ON MATTERS RELATING TO THE WORK OF THE COMMITTEE**

22. **ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT AND WHICH THE COMMITTEE AGREE SHOULD BE CONSIDERED WHILST THE PUBLIC ARE EXCLUDED**

Part 3 - Confidential Items

23. **MINUTES**

To agree the confidential minutes of the meeting held on 13th November 2024.

For Decision